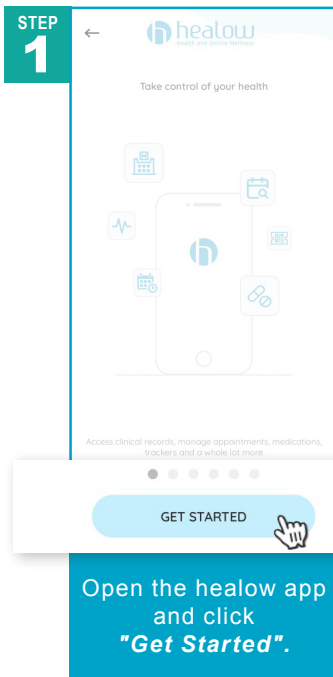


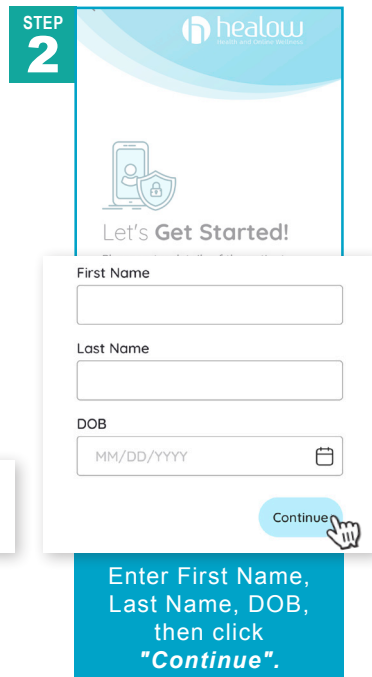
HOW TO REGISTER YOUR ACCOUNT

STEP 1



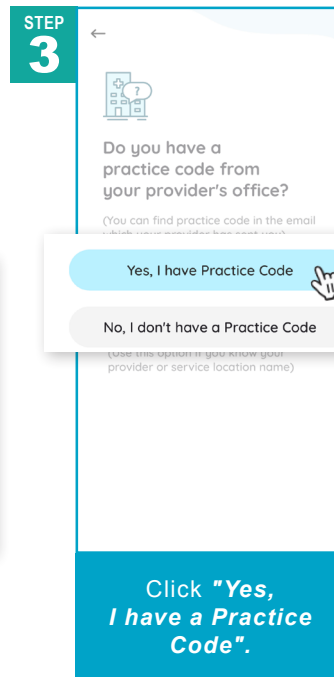
Open the healow app and click "Get Started".

STEP 2



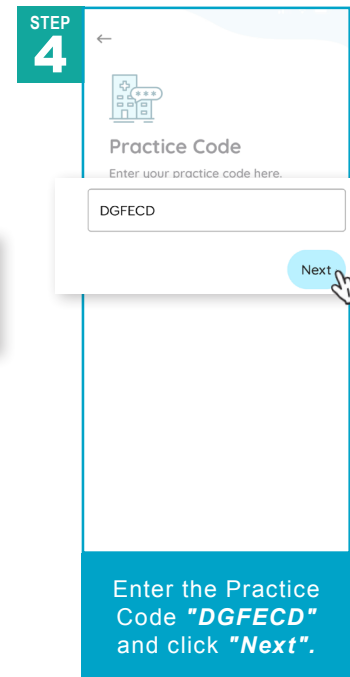
Enter First Name, Last Name, DOB, then click "Continue".

STEP 3



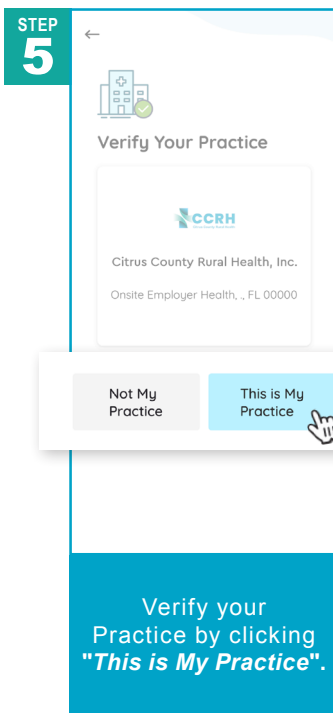
Click "Yes, I have a Practice Code".

STEP 4



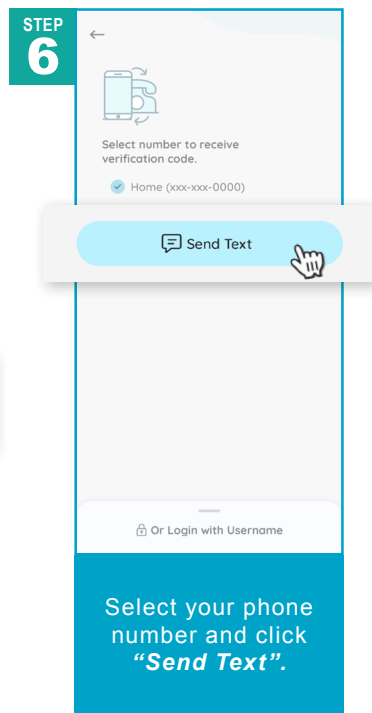
Enter the Practice Code "DGFECD" and click "Next".

STEP 5



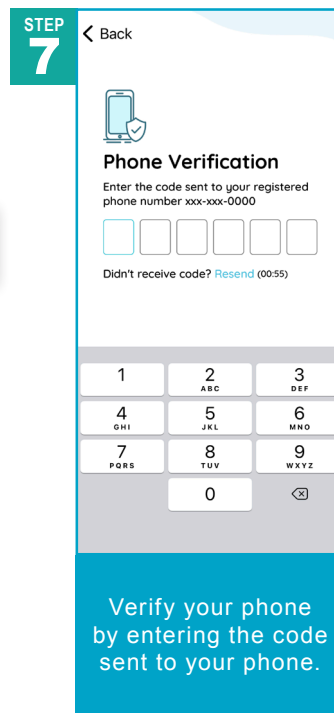
Verify your Practice by clicking "This is My Practice".

STEP 6



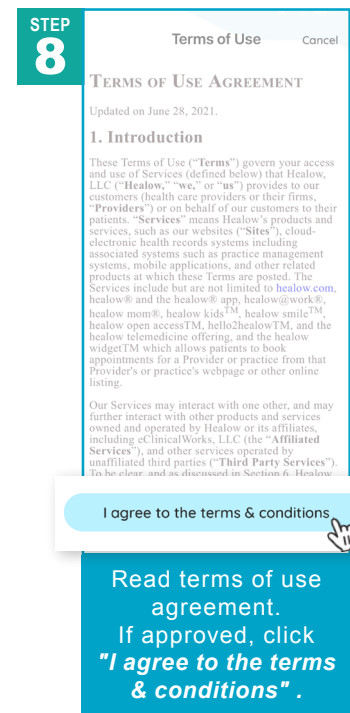
Select your phone number and click "Send Text".

STEP 7



Verify your phone by entering the code sent to your phone.

STEP 8



Read terms of use agreement. If approved, click "I agree to the terms & conditions".

HOW TO REGISTER YOUR ACCOUNT *cont.*

STEP 9

Cancel Validate Portal User

User Validation

Welcome Jane,

As an added security measure, please answer any one of the questions below to authenticate yourself. By submitting this information you are confirming that you are the intended recipient of the access credentials and have not obtained the information in error.

Date Of Birth

OR

Phone Number

Ext

Next

Cancel Validate Portal User

Reset Password

New Password

Confirm New Password

Customize your security question.

Security Question

Select security question

Answer

Confirm

It will prompt you to validate Date of Birth or Phone Number. Once completed it will ask you to **Reset your Password**.

STEP 10

Cancel Validate Portal User

Practice Consent Form

Our Services may interact with one other, and may further interact with other products and services owned and operated by Healow or its affiliates, including eClinicalWorks, LLC (the "Affiliated Parties"), and other services operated by Affiliated third parties ("Third Party Services").

I have read the consent form and the above information.

Agree

Cancel Validate Portal User

Proxy Consent Form

Our Services may interact with one other, and may further interact with other products and services owned and operated by Healow or its affiliates, including eClinicalWorks, LLC (the "Affiliated Parties"), and other services operated by Affiliated third parties ("Third Party Services").

I have read the proxy consent form and the above information.

Agree

If you consent, please check the boxes marked **"I have read the consent form and the above information"** on the next two screens.

STEP 11

Create PIN

The confidentiality of your health information is important to us.

For that, we need you to create a 6 digit PIN of your choice to be used to unlock your app.

1 2 3
4 5 6
7 8 9
0

Create a **6-digit PIN** of your choice to be used unlock your app.

STEP 12

Cancel Enrolled Practices Done

Enrolled Practices

Below are the practices eligible for h2h™ enrollment. Click Complete Enrollment to start receiving h2h™ audio and video calls.

Jane Doe Myself
50 Years, Female
Citrus County Rural Health
Onsite Employer Health, FL 00000

Congratulations!
You're ready to receive h2h™ calls!

You can modify your preferences at any time by visiting the h2h™ section in your healow app settings.

Learn more about h2h™

Complete Enrollment

Click on **"Complete Enrollment"** light-blue oval at the bottom. Congratulations! Your done and ready to receive hello2healow™ (h2h) calls!

NOTE:

You must have a Passcode on your device to finish setting up your Healow Patient Portal.

You will be able to remove the Passcode from your device once the 6-digit PIN has been created for Healow App.